



General Warranty Return Form

This form must be returned fully completed with the warranty claim item(s) within 28 days of the product failure or problem occurring; if not we reserve the right to reject the claim.

Please send all returns and documentation to:

**Warranty Department
Thermofrost Cryo Plc
Robert Fawkes House
Rea Street South
Birmingham
B5 6LB**

Customer Name **A/C no.**.....

Address.....

.....

.....

Item(s) returned.....

.....

Serial Number (if applicable).....

Warranty Number (if applicable).....

Date Purchased/...../..... Invoice no.....

Date Installed/...../.....

Full Details of Failure.....

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This information is essential for the claim to be processed. If full details are not provided this may result in the warranty claim being delayed or refused. Warranty items cannot be returned to the claimant after the warranty process has commenced, even if no fault is found. For full details regarding our warranty claims procedures please visit our website www.thermofrostcryo.co.uk or see the inside back pages of our current price lists.

For office use only:

Replacement parts sales order:..... Date...../...../.....